

# Project Closeout Report

## Presented to the IT Committee June 26, 2012

**Project Name:** Legacy 5010

**Agency:** DHS

**Business Unit/Program Area:** DHS

**Project Sponsor:** Nancy Willis

**Project Manager:** Beverly Maitland

Objectives		
Project Objectives	Measurements	
	Met/ Not Met	Description
To meet the CMS Level II compliancy date of 12/31/2011 for the 837P – Health Care Claim Professional Transaction.	Met	<b>Measurement:</b> Able to receive the 837P – Health Care Claim Professional Transaction in the CMS 5010 format by 12/31/2011.
To meet the CMS Level II compliancy date of 12/31/2011 for the 837I – Health Care Claim Institutional Transaction.	Met	<b>Measurement:</b> Able to receive the 837I – Health Care Claim Institutional Transaction in the CMS 5010 format by 12/31/2011.
To meet the CMS Level II compliancy date of 12/31/2011 for the 837D – Health Care Claim Dental Transaction.	Met	<b>Measurement:</b> Able to receive the 837D – Health Care Claim Dental Transaction in the CMS 5010 format by 12/31/2011.
To meet the CMS Level II compliancy date of 12/31/2011 for the 270 – Health Care Eligibility Benefit Inquiry Transaction.	Not Met	<b>Measurement:</b> Able to receive the 270 – Health Care Eligibility Benefit Inquiry Transaction in the CMS 5010 format 12/31/2011.  Due to Edifecs working issues with routes, decision by ITD/DHS team to push implementation to 3/31/2012 for 270 real time. 270 batch transactions pushed to maintenance for later implementation
To meet the CMS Level II compliancy date of 12/31/2011 for the 271 – Health Care Eligibility Benefit Response Transaction.	Not Met	<b>Measurement:</b> Able to send the 271 – Health Care Eligibility Benefit Response Transaction in the CMS 5010 format by 12/31/2011.  Due to Edifecs working issues with routes, decision by ITD/DHS team to push implementation 3/31/2012 for 271 real time. 271 batch transactions pushed to maintenance for later implementation
To be CMS Level II compliant by the date of 12/31/2011 for the 276 – Health Care Claim Status Request Transaction.	Not Met	<b>Measurement:</b> Able to receive the 276 – Health Care Claim Status Request Transaction in the CMS 5010 format by 12/31/2011.  Decision by ITD/DHS team to push implementation 3/31/2012.

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To be CMS Level II compliant by the date of 4/30/2011 for the 277 – Health Care Claim Status Response Transaction.	Not Met	<b>Measurement:</b> Able to send the 277 – Health Care Claim Status Response Transaction in the CMS 5010 format by 12/31/2011.  Decision by ITD/DHS team to push implementation 3/31/2012.
To be CMS Level II compliant by the date of 12/31/2011 for the 278(I) – HealthCare Services Review Request for Review Transaction.	Met	<b>Measurement:</b> Able to receive the 278(I) – Health Care Services Review Request for Review Transaction in the CMS 5010 format by 12/31/2011.
To be CMS Level II compliant by the date of 12/31/2011 for the 278(O) – HealthCare Services Review Request for Response Transaction.	Met	<b>Measurement:</b> Able to receive the 278(O) – Health Care Services Review Request for Response Transaction in the CMS 5010 format by 12/31/2011.
To be CMS Level II compliant by the date of 12/31/2011 for the 834 – Benefit Enrollment and Maintenance Transaction.	Not Met	<b>Measurement:</b> Able to receive the 834 – Benefit Enrollment and Maintenance Transaction in the CMS 5010 format by 12/31/2011.  Due to Edifecs working issues with routes, decision by ITD/DHS team to push implementation 3/31/2012.
To be CMS Level II compliant by the date of 12/31/2011 for the 835(I) – Health Care Claim Payment Transaction.	Not Met	<b>Measurement:</b> Able to receive the 835(I) – Health Care Claim Payment Transaction in the CMS 5010 format by 12/31/2011.  Because of insufficient provider data, decision by ITD/DHS team to push implementation 3/31/2012.

Schedule Objectives					
Met/ Not Met	Original Baseline Schedule (in Months)	Final Baseline Schedule (in Months)	Actual Schedule (in Months)	Variance to Original Baseline	Variance to Final Baseline
Not Met	12	13	21	60.3%	44%

Budget Objectives					
Met/ Not Met	Original Baseline Budget	Final Baseline Budget	Actual Costs	Variance to Original Baseline	Variance to Final Baseline
Met	\$909,410	\$909,410	\$950,028	4.4%	4.4%

Major Scope Changes
<ul style="list-style-type: none"> <li>Post Implementation support and extending the project from 12/30/2011 to 4/30/2012.</li> </ul>

Lessons Learned
<ul style="list-style-type: none"> <li>Need a better definition of team member roles and responsibilities</li> </ul>

Success Stories
<ul style="list-style-type: none"> <li>The state has come away with a far better understanding of the information that we receive and send and are much better equipped to work with our trading partners and provider community</li> </ul>